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INTRODUCTION

- Childbirth Experience Survey (CBEX) is a two-part survey evaluating pregnant wor preferences and expectations in the a postpartum periods.
- This study analyzes CBEX response rate Harbor-UCLA Medical Center (HUMC telehealth into prenatal care due to COVID-

METHODS

- Between May 2019 and March 2020, elig were approached and consented by students during patients' prenatal appointme
- Study surveys were completed in-person d visit after the patient had reached 34 weeks
- Research was paused from March 2020 to setting of the COVID-19 pandemic.
- Starting July 2020, medical student resear previously consented patients by phone survey.
- If the patient did not answer, voicemail mes and the patient was called two additional tim

RESULTS

Pre-COVID (May 2019 - March 2020):

- 221 women (age 16-45, average 28) were person at clinical visits, of which 190 (86.0%) participate.
- Of these, 141 (63.8%) completed the antepa postpartum survey(s) and 49 (22.2%) did no either survey.
- 31 patients (14.0%) declined participation.

During COVID (July - October 2020):

- 148 women (age ranges 17 39 years old, were contacted via phone, of which 42 (28.4
- Of these, 25 (60.0% of women who answere the antepartum and/or postpartum survey(s) (26.2%) answered but never followed up
- 6 women (14.3%) declined participation.
- Voicemail messages were left on 106 wome no response.

Response Rate Before and During COVID-19 Pandemic for Childbirth Experience Survey

Table 1. Response rates before ar

a multi-centered, men's childbirth antepartum and		Pre-COVID May 2019 - March 2020	During COVID July 2020 - October 2020	
before and after () incorporated (19.	Contacted	221	148	
	Answered			
gible participants UCLA medical ents		N/A	42 (28.4%)	
July 2020 in the	Did not answer	N/A	106 (71.6%)	
chers contacted to complete the	Completed either / both surveys	141 (63.8%)	25 (16.9% of contacted patients, 60.0% of patients who answered)	
ssages were lett nes.				
approached in	Initial contact made but patient never followed up	0 (0%)	11 (7.4% of contacted patients, 26.2% of patients who answered)	
6) agreed to artum and/or ot complete	Agreed to participate but did not complete either / both survey(s)	49 (22.2%)	0 (0%)	
	Declined participation	31 (14.0%)	6 (4.1% of contacted patients, 14.3% of	
average 27) 4%) answered.	<u>EASONS FOR</u> <u>DECLINING (% of</u> <u>those who declined)</u>	10 (50 10/)	answered)	
ed) completed	Not interestedOther	 18 (58.1%) 5 (16.1%) 	 4 (66.7%) 1 (16.7%) 	
	 Reason not given Language other than English or Spanish 	 3 (9.7%) 3 (9.7%) 	• $1(16.7\%)$ • $0(0\%)$	
en's phones with	 No phone 	• 2 (6.5%)	• 0 (0%)	

nd	during	the	COVI	D-19	pand	emic
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DISCUSSION

• There is a significant barrier to contacting patients for research via phone, however, once contact is made, participants continued to respond positively to medical student research engagement, thus highlighting the importance of medical student involvement in research projects in both in-person and virtual settings.

• As telehealth and remote research becomes more prevalent, further exploration into more effective participant recruitment and data collection methods may be warranted.

REFERENCES

CONTACT INFORMATION